

Croft Good Neighbours

Minutes of meeting Monday 19th March 2018

6pm in The Pavilion

Item	Detail	Action
Attendance Apologies	Geoff Bodycote, Kath Muir, Marjie Smith, Deb Summers, Jean Thomas, Janet Thompson, Di Wing None	
Reminder	Chairperson, or Secretary - if Deb takes on Chair, vacancies - Di is considering taking on Chairperson role.	Di
Accounts	Janet presented the accounts to date. The balance is £454.	
Job Update	This month up to March 23 rd we successfully undertook 12 travel requests and 3 befriending requests.	All
Poppies	Debs, Di, Jean and Marjie had an enjoyable and successful poppy knitting session on 5/3/18. Poppies are being knitted for the RBL poppy appeal and for church decoration for 100th anniversary of the end of WW1. We hope to go back for a further lesson soon.	Di
Future events	<p><u>Litter Pick</u>. Sat 7 April – Parish Council designed poster, which will be on the notice boards this weekend. We will meet at the top of The Bridle – where it meets Broughton Road at 10am – Bags, Gloves and Pick Stick will be provided, our route will be The Bridle, in front of the shops – we will split up here with some going down Winston Avenue and the Playing fields and some going up Arbour Rd on to Station Road and up onto Huncote Road and afterwards those that want to, will meet at the Church for Lunch (1st Saturday in the month).</p> <p>Please encourage as many people as you can to come and help.</p> <p>Presentation at Wednesday Club AGM. Wed 25 April</p> <p>Draft of presentation delivered to meeting. Need to highlight that we need more volunteers, especially younger villagers.</p> <p>Fun Day is on June 9th.</p>	All Jean
Promotion	<p>Get 100 postcards printed.</p> <p>Create new posters by placing both sides of our postcard onto one side of A5 paper.</p> <p>It was felt that looking different might draw people's attention to CGNS when the old posters are replaced.</p> <p>Website – Debs brought in her blog to update the NEWS page on the website and this was unanimously accepted with thanks.</p> <p>Di proposed that we include photos with feedback from users on the website. We need to collect comments either on the work sheet or verbally. It was agreed that it was not always appropriate to ask users to fill in the comments section on the forms, though useful. Would it be appropriate to phone our users to ask what they thought of the service?</p>	Kath Debs

	<p>Another suggestion was to have an afternoon tea social event for users and volunteers in July / August. It was agreed to try this and Kath volunteered her home as a venue.</p> <p>Everyone would be involved in some way. Let us know what you think please.</p> <p>If you feel you can submit something (even anonymous) please send to Debs.</p>	<p>All</p> <p>All</p>
Website	<p>Useful contact sheet out of date.</p> <p>We have information about VASL and Age UK.</p> <p>VASL (Voluntary Action South Leicester) offers support for Carers. See attached leaflet. They also offer a Digipower scheme which helps Carers to access a computer and thus enabling on line shopping, filling in forms etc.</p> <p>We are hoping to have a representative of VASL come to tell us more about their service- date to be confirmed.</p>	<p>Debs</p> <p>Jean</p>
AOB	<p>Reminder - Jobs to be through the telephone contact person. Each job requires a number.</p> <p>Befriending - We discussed that covering for a Carer can take 4 hours. For those who would find 4 hours undoable it was suggested that we shared these jobs.</p> <p>Preferred method of contact volunteers - phone or email.</p> <p>Email <u>For</u> - coordinators felt that emails were best as there was a record of who was contacted. <u>Against</u> – Not everyone checked the emails daily.</p> <p>Phone <u>For</u> – immediate response if volunteer is home. <u>Against</u> – If no-one home then have to keep ringing round the volunteers again therefore more time consuming.</p> <p>PLEASE LET DEB KNOW HOW YOU WOULD LIKE TO BE INITIALLY CONTACTED – SHE WILL THEN INFORM THE COORDINATORS</p> <p>Phone not always reliable – visit 02 for advice</p> <p>Possible 2 more volunteers - DBS forms completed, waiting for confirmation.</p> <p>Geoff mentioned he received his DBS form on the update service, as did Janet. It looks like you will receive an email automatically EVERY year – Deb will still contact you every two years for your update details.</p>	<p>Marjie</p> <p>Debs</p>
Next Meeting	<p>16th April 2018, 6pm in the Pavilion. Please come if you can as we do need ideas. If not then just send in your thoughts.</p>	<p>ALL</p>